Garnet
Garnet Global Training Center

GGT-IT-107

Information Technology & Software

Business Analysis & Requirements Engineering

تحليل الأعمال وهندسة المتطلبات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (practitioner)**

Overview

Participants in Business Analysis & Requirements Engineering practise the methods, tools and standards they need to perform reliably and solve problems on the job. Infrastructure, service management and software delivery skills for IT teams. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Apply the methods and standards of Business Analysis & Requirements Engineering to real tasks.
- Diagnose common problems and identify root causes.
- Interpret data and results correctly and act on them.
- Follow safe, compliant and documented work practices.
- Avoid the mistakes that most often cause rework or failure.

Who should attend

IT managers, system administrators, developers and service desk leads. Practitioners with one to five years of experience benefit most.

Key topics

- Architecture and infrastructure
- Service management processes
- Security by design
- Cloud and DevOps practices
- IT governance and budgeting
- Hands-on labs

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Business Analysis & Requirements Engineering: principles and standards

- Architecture and infrastructure
- Checklists and templates to take away

Day 2 Methods and tools in practice

- Service management processes
- Security by design

Day 3 Diagnosis and problem solving

- Cloud and DevOps practices
- Group discussion and peer review

Day 4 Quality, safety and documentation

- IT governance and budgeting
- Measurement and reporting

Day 5 Workshop, assessment and action plan

- Hands-on labs
- Hands-on workshop on a workplace challenge

10-day outline

Day 1 Business Analysis & Requirements Engineering: principles and standards

- Architecture and infrastructure
- Checklists and templates to take away

Day 2 Methods and tools in practice

- Service management processes
- Security by design

Day 3 Diagnosis and problem solving

- Cloud and DevOps practices
- Group discussion and peer review

Day 4 Quality, safety and documentation

- IT governance and budgeting
- Measurement and reporting

Day 5 Workshop, assessment and action plan

- Hands-on labs
- Hands-on workshop on a workplace challenge

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Common mistakes and how to avoid them

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Regional and international case studies

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
1–12 Feb 2027	10-day classroom	Paris	English	8,950
17–21 May 2027	5-day classroom	Dubai	English	4,750
5–9 Jul 2027	5-day online	Live online	English	2,950
8–12 Nov 2027	5-day classroom	Singapore	English	4,750
6–17 Mar 2028	10-day online	Live online	English	5,450
3–14 Apr 2028	10-day classroom	Istanbul	English	8,950
21–25 May 2028	5-day classroom	Riyadh	Arabic	4,750
18–22 Dec 2028	5-day classroom	Abu Dhabi	Arabic	4,750
19–23 Feb 2029	5-day online	Live online	Arabic	2,950

Dates	Format	City	Language	Fee (USD)
11–22 Jun 2029	10-day classroom	Istanbul	English	8,950
16–20 Jul 2029	5-day classroom	Vienna	English	4,750
19–23 Aug 2029	5-day classroom	Cairo	Arabic	4,750
4–15 Mar 2030	10-day online	Live online	English	5,450
13–17 May 2030	5-day classroom	Dubai	English	4,750
16–27 Sep 2030	10-day classroom	London	English	8,950
17–21 Nov 2030	5-day classroom	Riyadh	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/