Garnet
Garnet Global Training Center

GGT-SM-106

Smart Cities & Urban Management

Building Permits & Inspection Management

إدارة رخص البناء والتفتيش

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

This program treats Building Permits & Inspection Management as a managed system: policies, roles, resources, performance indicators and continual improvement. Plan, run and digitalise cities and municipal services for residents and investors. It runs as a 5-day or 10-day program in English or Arabic, in classrooms in Dubai, Riyadh, Cairo, London, Istanbul and other cities, or live online, and can be delivered in-house.

What you will be able to do

- Set up and run Building Permits & Inspection Management as a managed process with clear roles.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.
- Report clearly to senior management and stakeholders.
- Manage contractors, suppliers and internal customers.

Who should attend

Municipal managers, urban planners, smart city teams and city service operators. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Urban strategy and governance
- Municipal services
- Digital city platforms
- Mobility and infrastructure
- Resident experience
- Data and performance

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Building Permits & Inspection Management: the management framework

- Urban strategy and governance
- Regional and international case studies

Day 2 Planning, resources and budgets

- Municipal services
- Digital city platforms

Day 3 Performance measurement and control

- Mobility and infrastructure
- Checklists and templates to take away

Day 4 Risk, compliance and improvement

- Resident experience
- Group discussion and peer review

Day 5 Management case study and action plan

- Data and performance
- Measurement and reporting

10-day outline

Day 1 Building Permits & Inspection Management: the management framework

- Urban strategy and governance
- Regional and international case studies

Day 2 Planning, resources and budgets

- Municipal services
- Digital city platforms

Day 3 Performance measurement and control

- Mobility and infrastructure
- Checklists and templates to take away

Day 4 Risk, compliance and improvement

- Resident experience
- Group discussion and peer review

Day 5 Management case study and action plan

- Data and performance
- Measurement and reporting

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Hands-on workshop on a workplace challenge

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Common mistakes and how to avoid them

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
4–8 Jan 2027	5-day classroom	Barcelona	English	4,750
19–23 Apr 2027	5-day online	Live online	English	2,950
16–20 Aug 2027	5-day classroom	Paris	English	4,750
17–28 Oct 2027	10-day classroom	Kuwait City	English	8,950
21 Feb – 3 Mar 2028	10-day classroom	Vienna	English	8,950
16–20 Jul 2028	5-day classroom	Riyadh	Arabic	4,750
14–25 Aug 2028	10-day online	Live online	Arabic	5,450
12–16 Nov 2028	5-day classroom	Muscat	English	4,750
18–22 Mar 2029	5-day classroom	Jeddah	Arabic	4,750

Dates	Format	City	Language	Fee (USD)
10–14 Sep 2029	5-day online	Live online	Arabic	2,950
14–18 Oct 2029	5-day classroom	Manama	Arabic	4,750
19–30 Nov 2029	10-day classroom	Paris	English	8,950
10–14 Jun 2030	5-day classroom	Dubai	English	4,750
5–16 Aug 2030	10-day classroom	Barcelona	English	8,950
13–17 Oct 2030	5-day classroom	Doha	Arabic	4,750
9–20 Dec 2030	10-day online	Live online	Arabic	5,450

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/