Garnet
Garnet Global Training Center

GGT-HT-122

Hospitality, Tourism & Events

Banqueting & Catering Management

إدارة الولائم والتموين

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

This program treats Banqueting & Catering Management as a managed system: policies, roles, resources, performance indicators and continual improvement. Service, revenue and operations programs for hotels, tourism and event organisers. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Set up and run Banqueting & Catering Management as a managed process with clear roles.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.
- Report clearly to senior management and stakeholders.
- Manage contractors, suppliers and internal customers.

Who should attend

Hotel and restaurant managers, tourism professionals and event planners. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- Guest experience standards
- Revenue and pricing
- Operations and cost control
- Food safety and hygiene
- Digital distribution
- Event planning

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Banqueting & Catering Management: the management framework

- Operations and cost control
- Measurement and reporting

Day 2 Planning, resources and budgets

- Food safety and hygiene
- Digital distribution

Day 3 Performance measurement and control

- Event planning
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Guest experience standards
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Revenue and pricing
- Regional and international case studies

10-day outline

Day 1 Banqueting & Catering Management: the management framework

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- Food safety and hygiene
- Digital distribution

Day 3 Performance measurement and control

- Event planning
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- Guest experience standards
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Revenue and pricing
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
4–8 Jan 2027	5-day classroom	Barcelona	English	4,750
8–12 Mar 2027	5-day online	Live online	English	2,950
19–23 Apr 2027	5-day classroom	Casablanca	English	4,750
9–20 Aug 2027	10-day classroom	Dubai	Arabic	8,950
10–14 Jul 2028	5-day classroom	Dubai	English	4,750
14–18 Aug 2028	5-day classroom	Istanbul	English	4,750
9–20 Oct 2028	10-day online	Live online	English	5,450
11–22 Dec 2028	10-day classroom	Kuala Lumpur	English	8,950
8–12 Jan 2029	5-day classroom	Paris	English	4,750

Dates	Format	City	Language	Fee (USD)
19–23 Mar 2029	5-day online	Live online	English	2,950
2–13 Jul 2029	10-day classroom	Amsterdam	English	8,950
10–14 Sep 2029	5-day classroom	Dubai	English	4,750
11–15 Feb 2030	5-day classroom	Casablanca	Arabic	4,750
1–12 Apr 2030	10-day classroom	Dubai	Arabic	8,950
6–10 May 2030	5-day classroom	Singapore	English	4,750
16–27 Sep 2030	10-day online	Live online	Arabic	5,450

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/