Garnet
Garnet Global Training Center

GGT-AV-123

Aviation & Airport Management

Airport Terminal Management

إدارة مباني الركاب

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Airport Terminal Management helps participants move from doing the work to managing it, with planning tools, control methods and reporting that management trusts. Safety, operations and commercial programs for airlines, airports and aviation services. Choose 5 or 10 days, classroom or live online, English or Arabic; organisations can also run it in-house and adapt the examples to their own work.

What you will be able to do

- Set up and run Airport Terminal Management as a managed process with clear roles.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.
- Control risk, quality and compliance in this area.
- Lead improvement projects and measure their benefit.

Who should attend

Airport and airline managers, safety officers, ground operations and maintenance staff. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- ICAO and regulatory framework
- Safety management systems
- Airside and terminal operations
- Aviation security
- Commercial and revenue management
- Human factors

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Airport Terminal Management: the management framework

- Aviation security
- Regional and international case studies

Day 2 Planning, resources and budgets

- Commercial and revenue management
- Human factors

Day 3 Performance measurement and control

- ICAO and regulatory framework
- Checklists and templates to take away

Day 4 Risk, compliance and improvement

- Safety management systems
- Group discussion and peer review

Day 5 Management case study and action plan

- Airside and terminal operations
- Measurement and reporting

10-day outline

Day 1 Airport Terminal Management: the management framework

- Aviation security
- Regional and international case studies

Day 2 Planning, resources and budgets

- Commercial and revenue management
- Human factors

Day 3 Performance measurement and control

- ICAO and regulatory framework
- Checklists and templates to take away

Day 4 Risk, compliance and improvement

- Safety management systems
- Group discussion and peer review

Day 5 Management case study and action plan

- Airside and terminal operations
- Measurement and reporting

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Hands-on workshop on a workplace challenge

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Common mistakes and how to avoid them

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
6–17 Jun 2027	10-day classroom	Doha	English	8,950
9–13 Aug 2027	5-day classroom	Istanbul	English	4,750
18–22 Oct 2027	5-day online	Live online	Arabic	2,950
1–5 Nov 2027	5-day classroom	Abu Dhabi	English	4,750
3–7 Jan 2028	5-day classroom	Dubai	Arabic	4,750
14–25 Feb 2028	10-day classroom	Barcelona	English	8,950
10–21 Apr 2028	10-day online	Live online	English	5,450
17–21 Dec 2028	5-day classroom	Doha	English	4,750
10–21 Jun 2029	10-day classroom	Kuwait City	Arabic	8,950

Dates	Format	City	Language	Fee (USD)
2–6 Jul 2029	5-day online	Live online	English	2,950
12–16 Nov 2029	5-day classroom	Dubai	English	4,750
3–7 Dec 2029	5-day classroom	Amsterdam	English	4,750
18–29 Mar 2030	10-day online	Live online	Arabic	5,450
10–21 Jun 2030	10-day classroom	Vienna	English	8,950
1–5 Jul 2030	5-day classroom	Paris	English	4,750
19–23 Aug 2030	5-day classroom	Abu Dhabi	Arabic	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/