Garnet
Garnet Global Training Center

GGT-AV-101

Aviation & Airport Management

Airport Operations Management

إدارة عمليات المطارات

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

Airport Operations Management helps participants move from doing the work to managing it, with planning tools, control methods and reporting that management trusts. Safety, operations and commercial programs for airlines, airports and aviation services. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Set up and run Airport Operations Management as a managed process with clear roles.
- Report clearly to senior management and stakeholders.
- Manage contractors, suppliers and internal customers.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.

Who should attend

Airport and airline managers, safety officers, ground operations and maintenance staff. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- ICAO and regulatory framework
- Safety management systems
- Airside and terminal operations
- Aviation security
- Commercial and revenue management
- Human factors

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Airport Operations Management: the management framework

- Airside and terminal operations
- Measurement and reporting

Day 2 Planning, resources and budgets

- Aviation security
- Commercial and revenue management

Day 3 Performance measurement and control

- Human factors
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- ICAO and regulatory framework
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Safety management systems
- Regional and international case studies

10-day outline

Day 1 Airport Operations Management: the management framework

- Airside and terminal operations
- Measurement and reporting

Day 2 Planning, resources and budgets

- Aviation security
- Commercial and revenue management

Day 3 Performance measurement and control

- Human factors
- Hands-on workshop on a workplace challenge

Day 4 Risk, compliance and improvement

- ICAO and regulatory framework
- Common mistakes and how to avoid them

Day 5 Management case study and action plan

- Safety management systems
- Regional and international case studies

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Checklists and templates to take away

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Group discussion and peer review

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
15–19 Mar 2027	5-day online	Live online	English	2,950
5–9 Apr 2027	5-day classroom	Dubai	English	4,750
21–25 Jun 2027	5-day classroom	Casablanca	Arabic	4,750
3–14 Oct 2027	10-day classroom	Manama	Arabic	8,950
14–18 May 2028	5-day classroom	Doha	English	4,750
5–9 Jun 2028	5-day classroom	Dubai	Arabic	4,750
2–13 Jul 2028	10-day classroom	Kuwait City	Arabic	8,950
20 Nov – 1 Dec 2028	10-day online	Live online	English	5,450
5–9 Mar 2029	5-day online	Live online	Arabic	2,950

Dates	Format	City	Language	Fee (USD)
13–24 May 2029	10-day classroom	Cairo	English	8,950
8–12 Jul 2029	5-day classroom	Jeddah	Arabic	4,750
14–18 Oct 2029	5-day classroom	Doha	English	4,750
13–17 Jan 2030	5-day classroom	Riyadh	English	4,750
4–15 Feb 2030	10-day classroom	Amsterdam	English	8,950
15–26 Jul 2030	10-day online	Live online	English	5,450
2–6 Sep 2030	5-day classroom	Singapore	English	4,750

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/