Garnet
Garnet Global Training Center

GGT-AV-113

Aviation & Airport Management

Airline Operations Control

مراقبة عمليات شركات الطيران

Duration	Language	Formats	Hours	Level
5 or 10 days	**English or Arabic**	**Classroom, online, in-house**	**35 / 70**	**Intermediate (management)**

Overview

This program treats Airline Operations Control as a managed system: policies, roles, resources, performance indicators and continual improvement. Safety, operations and commercial programs for airlines, airports and aviation services. You can join a public session in one of 20 cities or live online, in English or Arabic, or bring the course in-house with examples from your own operations.

What you will be able to do

- Set up and run Airline Operations Control as a managed process with clear roles.
- Report clearly to senior management and stakeholders.
- Manage contractors, suppliers and internal customers.
- Plan resources, budgets and schedules realistically.
- Define KPIs and build simple dashboards for management.

Who should attend

Airport and airline managers, safety officers, ground operations and maintenance staff. It suits supervisors, section heads and specialists who manage, or are about to manage, this area.

Key topics

- ICAO and regulatory framework
- Safety management systems
- Airside and terminal operations
- Aviation security
- Commercial and revenue management
- Human factors

Formats and fees

5-day classroom	**USD 4,750**
5-day online	**USD 2,950**
10-day classroom	**USD 8,950**
10-day online	**USD 5,450**
In-house	**Quotation per group**

Fees per participant, excluding VAT.

Register or ask

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Email: info@garnettrainings.com

Training: training@garnettrainings.com

Web: garnettrainings.com

Sharjah Publishing City Free Zone, Sharjah, UAE

Certificate

Participants who attend at least 90% of sessions and complete the final assessment receive a certificate of completion stating 35 contact hours (5-day) or 70 contact hours (10-day).

5-day outline

Day 1 Airline Operations Control: the management framework

- Commercial and revenue management
- Common mistakes and how to avoid them

Day 2 Planning, resources and budgets

- Human factors
- ICAO and regulatory framework

Day 3 Performance measurement and control

- Safety management systems
- Regional and international case studies

Day 4 Risk, compliance and improvement

- Airside and terminal operations
- Checklists and templates to take away

Day 5 Management case study and action plan

- Aviation security
- Group discussion and peer review

10-day outline

Day 1 Airline Operations Control: the management framework

- Commercial and revenue management
- Common mistakes and how to avoid them

Day 2 Planning, resources and budgets

- Human factors
- ICAO and regulatory framework

Day 3 Performance measurement and control

- Safety management systems
- Regional and international case studies

Day 4 Risk, compliance and improvement

- Airside and terminal operations
- Checklists and templates to take away

Day 5 Management case study and action plan

- Aviation security
- Group discussion and peer review

Day 6 Advanced techniques and specialist practice

- Complex cases in depth
- Measurement and reporting

Day 7 Digital tools, data and automation

- Analysis tools and software
- Using AI in this field

Day 8 Benchmarking against international practice

- Global performance benchmarks
- Hands-on workshop on a workplace challenge

Day 9 Capstone project

- Analyse a real challenge from your organisation
- Build the solution and implementation plan

Day 10 Presentations, final assessment and certificates

- Project presentations and review
- Final exam and certificate award

Schedule 2027–2030

Dates	Format	City	Language	Fee (USD)
1–5 Mar 2027	5-day online	Live online	English	2,950
5–9 Apr 2027	5-day classroom	Kuala Lumpur	English	4,750
8–19 Aug 2027	10-day classroom	Manama	Arabic	8,950
6–10 Dec 2027	5-day classroom	London	English	4,750
16–20 Apr 2028	5-day classroom	Riyadh	English	4,750
7–18 May 2028	10-day classroom	Kuwait City	English	8,950
3–7 Sep 2028	5-day classroom	Muscat	Arabic	4,750
6–17 Nov 2028	10-day online	Live online	Arabic	5,450
1–5 Jan 2029	5-day classroom	Dubai	Arabic	4,750

Dates	Format	City	Language	Fee (USD)
19–30 Mar 2029	10-day classroom	Amsterdam	English	8,950
16–20 Apr 2029	5-day online	Live online	Arabic	2,950
16–20 Sep 2029	5-day classroom	Cairo	Arabic	4,750
13–17 May 2030	5-day classroom	Abu Dhabi	Arabic	4,750
8–12 Sep 2030	5-day classroom	Doha	Arabic	4,750
7–18 Oct 2030	10-day classroom	Amsterdam	English	8,950
9–20 Dec 2030	10-day online	Live online	Arabic	5,450

Customised and in-house versions of this course are available on request. garnettrainings.com/en/customise/